

Документ подписан простой электронной подписью
Информация о владельце: MINISTRY OF SCIENCE AND HIGHER EDUCATION OF THE RUSSIAN FEDERATION
ФИО: Силин Яков Петрович
Должность: Ректор
Дата подписания: 18.06.2026 10:41:38
Уникальный программный ключ:
24f866be2aca16484036a8cbb3c509a9531e605f

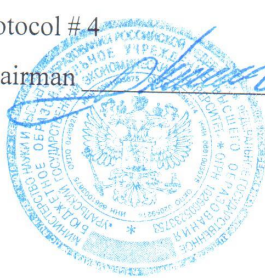
MINISTRY OF SCIENCE AND HIGHER EDUCATION OF THE RUSSIAN FEDERATION
Federal State Budgetary Educational Institution of Higher Education
"Ural State University of Economics"

Approved
at the Department meeting

November 27, 2025
Protocol # 10
Head of the Department Radygina E.G.

Approved
by the Council for Educational and
Methodological Issues and Quality of
Education

December 16, 2025
Protocol # 4
Chairman  Karkh D.A.
(signature)



COURSE PROGRAMME

Title	Legal regulation and international standards in tourism and hospitality
Field of study	38.04.02 Management
Profile	Management of International Tourism (in English)
Form of study	Full-time
Year of enrollment	2026

Compiled by:
Associate Professor,
Candidate of Pedagogical Sciences
Kareva A.V.

Ekaterinburg
2025

CONTENTS

INTRODUCTION	3
1. THE PURPOSE OF MASTERING THE DISCIPLINE	3
2. PLACE OF THE DISCIPLINE IN THE STRUCTURE OF THE MAIN PROFESSIONAL EDUCATIONAL PROGRAM	3
3. SCOPE OF THE DISCIPLINE	3
4. PLANNED RESULTS OF MASTERING THE MAIN PROFESSIONAL EDUCATIONAL PROGRAM	3
5. THEMATIC PLAN	6
6. FORMS OF CURRENT CONTROL AND INTERMEDIATE CERTIFICATION OF THE ASSESSMENT SCALE	7
7. CONTENT OF THE DISCIPLINE	8
8. FEATURES OF THE ORGANIZATION OF THE EDUCATIONAL PROCESS IN THE DISCIPLINE FOR PERSONS WITH DISABILITIES	11
9. LIST OF BASIC AND ADDITIONAL EDUCATIONAL LITERATURE REQUIRED FOR MASTERING THE DISCIPLINE	11
10. LIST OF INFORMATION TECHNOLOGIES, INCLUDING A LIST OF LICENSED SOFTWARE AND INFORMATION REFERENCE SYSTEMS, ONLINE COURSES USED IN THE IMPLEMENTATION OF THE EDUCATIONAL PROCESS IN THE DISCIPLINE	12
11. DESCRIPTION OF THE MATERIAL AND TECHNICAL BASE NECESSARY FOR THE IMPLEMENTATION OF THE EDUCATIONAL PROCESS IN THE DISCIPLINE	13

INTRODUCTION

The work program of the discipline is part of the main professional educational program of higher education-the master's program developed in accordance with the Federal State Educational Standard of Higher Education

State Educational Standard of	Federal State Educational Standard of Higher Education -Master's degree in the field of training 38.04.02 Management (Order of the Ministry of Education and Science of the Russian Federation No. 952 of 12.08.2020)
-------------------------------	--

1. THE PURPOSE OF MASTERING THE DISCIPLINE

is to form a holistic view of the organization of the tourism business, hotel business. Formation of students ' knowledge system of relative legal support of activities in the hotel and tourism business. Accumulation of various aspects of the legal sphere necessary for the organization and management of the hotel and tourism business.

2. PLACE OF THE DISCIPLINE IN THE STRUCTURE OF THE THE MAIN PROFESSIONAL EDUCATIONAL PROGRAM

Discipline refers to the part formed by the participants of educational relations.

3. SCOPE OF THE DISCIPLINE

Intermediate certification	Hours					credit units
	Just a semester	Contact work (according to study assignments)			Independent work Independent work including preparation of tests and term	
		papers Total	Lectures	Practical exercises, including course design e		
Semester 3						
Exam	144	12	4	8	105	4

4. PLANNED RESULTS OF MASTERING OPOP

As a result of mastering the main professional educational program, the graduate should have formed the competencies established in accordance with the Federal State Educational Standard for Higher Education.

Code and name of competence	Indicators of achievement of competencies
UC-5 is able to analyze and take into account the diversity of cultures in the process of cross-cultural interaction	AI-1.UC-5 To know: fundamentals of social interaction aimed at solving professional problems; mechanisms of cross-cultural interaction in society
	AI-2.UC-5 Be able to: present professional information in the process of cross-cultural interaction; analyze the features of social interaction, taking into account national and ethno-cultural characteristics

UC-5 is able to analyze and take into account the diversity of cultures in the process of cross-cultural	AI-3.UC-5 Have practical experience in organizing interaction in a professional environment, taking into account national and ethno-cultural characteristics; cross-cultural interaction skills, taking into account the diversity of cultures
--	--

Professional competencies (PC)

Code and name of competence	Indicators of competence achievement
organizational and managerial	
PC-1 Organization of work on foreign economic activity	AI-1.PC-1 Know: Regulatory legal acts regulating foreign economic activity; International agreements in the field of standards and product requirements; Rules for processing documentation under a foreign trade contract; Procedure for document management in an organization; Terms of a foreign trade contract; Ethics of business communication and negotiation rules; English (advanced threshold level B2); Fundamentals of labor legislation of the Russian Federation; Rules for Administrative document management; The procedure for drawing up established reports; Fire safety rules; Labor protection requirements
	AI-2.PC-1 Should Be Able To: Use computing, copying, auxiliary equipment and various types of telecommunication communication; Formulate and distribute tasks among employees of the division in the organization; Communicate with potential partners using modern communication tools; Conduct business correspondence with foreign partners; Evaluate the effectiveness and compliance of documentation of commercial proposals, requests of participants in foreign economic activity; Identify the interests of potential partners for the formation of business relations with foreign individual proposals; Summarize and systematize the requirements of the legislation of the Russian Federation and the requirements of international agreements and agreements for foreign economic activity

<p>PC-1 Organization of work on foreign economic activity</p>	<p>AI-3.PC-1 Have practical experience: Planning and setting tasks for employees of the division in the organization; Obtaining and analyzing information on the implementation of foreign trade contracts; Ensuring internal interaction between the organization's profile specialists on the terms of cooperation with potential partners for concluding and (or) maintaining a foreign trade contract; Determining the circle of participants in the implementation of a foreign trade contract; Interaction with the organization's profile specialists and third-party organizations in order to verify the reliability of the contract. Processing of received data, information and documents about potential partners for concluding a foreign trade contract; Conducting a final analysis of potential partners' proposals on the terms of cooperation for concluding a foreign trade contract; Selecting potential partners for concluding a foreign trade contract; Ensuring approval of the draft foreign trade contract in the organization and with the counterparty; Ensuring the procedure for signing a foreign trade contract with the counterparty; Monitoring changes in the requirements of the legislation of the Russian Federation for foreign economic activity and changes in the requirements of international agreements and agreements; Compiling a list and monitoring changes in state support measures for foreign economic activity</p>
<p>PC-3 Defining the concept and development strategy of a tourist organization</p>	<p>AI-1.PC-3 Know: Laws and other regulatory legal acts in the field of tourism and consumer protection; industry rules and standards; labor and civil legislation; Local regulatory acts of the organization, including internal labor regulations and instructions on labor protection and fire safety; Priority areas for tourism development in Russia and in the world; Organization of financial and economic activities Organization of marketing and advertising activities of a tourist organization;</p> <p>AI-2.PC-3 Should Be Able To: To plan the activities of a tourist organization; To determine promising areas of activity of a tourist organization; To use specialized software;</p> <p>AI-3.PC-3 Have practical experience: Defining the concept of development of a tourist organization; Developing a strategy and development plan for a tourist organization; Ensuring the implementation of projects in accordance with the approved development strategy of a tourist organization.</p>
<p>PC-4 Organization of activities for the implementation of tourist services</p>	<p>AI-1.PC-4 Know: Fundamentals of economics, labor organization and management; Specialization and features of the structure of a tourist organization; Fundamentals of office management; Economics of international tourism; Fundamentals of Psychology, Ethics, Aesthetics;</p>

PC-4 Organization of activities for the implementation of tourist services	AI-2.PC-4 Should Be Able To: Organize the work and interaction of departments of the tourism organization; Manage the development of the marketing plan and marketing programs of the tourism organization; Determine the marketing price strategy of the tourism organization; Develop the marketing communication strategy of the tourism organization; Develop the marketing sales strategy of the tourism organization; Monitor the marketing activities of the tourism organization; Organize and conduct business negotiations; Determine the terms and conclude contracts related to Control the quality of tourist and excursion services and the fulfillment of the terms of contracts for the provision of tourist services;
	AI-3.PC-4 Have practical experience: Implementation of general management of the main, administrative, economic and financial-economic activities of the tourist organization; Approval of current and future work plans of the tourist organization; Forecasting and planning the volume of sales of tourist services; Formation of the marketing strategy of the tourist organization and management of marketing and sales of tourist and excursion services; Organization of work on the development of programs and technological documents of the tourist product; Organization of work on identifying problems in the activities of the tourist organization (division), reviewing customer comments and suggestions, managing conflict situations and resolving them.

5. THEMATIC PLAN

Topic	of Hours						
	Name of topic	Total hours	Contact work (according to study assignments)			independent work	Control of independent work
			Lectures	Laboratory data	Practical exercises classes		
Semester 3		117					
Topic 1.	Legal regulation of tourism and the hospitality industry (PC-1)	19	2		2	15	
Topic 2.	Fundamentals of the legislation of the Russian Federation on consumer protection (PC-1)	18	2		1	15	
Topic 3.	Main forms (tools) and directions of state regulation of tourism and the hospitality industry (PC-3)	13			1	12	
Topic 4.	Features of contracts for the provision of tourist services. Features of hotel service agreements. Features of passenger and baggage transportation contracts (PC-3)	16			1	15	
Topic 5.	Standardization as a type of activity. National and international standardization systems of the Russian Federation. (PC-4)	13			1	12	

Topic 6.	Certification as a form of conformity assessment (PC-4)	17			1	16	
Topic 7.	International cooperation in the field of tourism and hospitality (UC-5)	21			1	20	

6. FORMS OF CURRENT CONTROL AND INTERIM CERTIFICATION IIIKAJIBI ASSESSMENT SCALES

Section/Subject	Type of evaluation tool	Description of the evaluation tool	Evaluation criteria
Current control (Appendix 4)			
Topics 1, 5,7 7	Test (Appendix 4)	Test of 15 questions	5 points
Topics 2,4 4	Practical work (Appendix 4)	Performing practical tasks based on the proposed structure. Solving cases	5 points
Topics 3.6 6	Report (Appendix 4)	Presentation with a discussion of the report on the proposed topics	5 points
Intermediate certification (Appendix 5)			
3 semester (Ec)	Exam card (Appendix 5)	The ticket contains two theoretical questions and one practical task	5 points

DESCRIPTION OF ASSESSMENT SCALES

The indicator for assessing the development of the main professional educational program is formed on the basis of combining the current control and intermediate certification of the student.

The rating indicator for each discipline is expressed as a percentage, which shows the level of preparation of the student.

Current control. A 100-point rating system is used. Assessment of student performance during the semester is carried out by the teacher in accordance with the developed system of assessment of academic achievements in the course of training in this discipline.

The working programs of disciplines and practices set out the types of ongoing control, planned results of control activities, and criteria for evaluating academic achievements.

During the semester, the teacher conducts at least 3 control activities to assess the student's performance. If class attendance in a discipline is included in the rating, then this indicator is no more than 20% of the maximum number of points in the discipline.

Intermediate certification. A 5-point rating system is used. Assessment of the student's work at the end of the discipline (part of the discipline) is carried out by the teacher in accordance with the system developed by him for evaluating the student's achievements in the course of training in this discipline. Intermediate certification is also carried out at the end of competence formation.

The procedure for transferring the rating provided for by the rating system for a discipline to a five-point system.

High level-100% - 70% - excellent, good.

Average level-69% - 50% - satisfactory.

Rating indicator	5-point rating indicator	Indicator characteristics
100% - 85%	excellent	have excellent theoretical knowledge in full, understand, independently know how to apply, research, identify, analyze, systematize, categorize, calculate indicators, classify, develop models, algorithmize, manage, organize, plan research processes, carry out evaluation
84% - 70%	good	have good theoretical knowledge in full, understand, independently know how to apply, research, identify, analyze, systematize, categorize, calculate indicators, classify, develop models, algorithmize, manage, organize, plan research processes, evaluate results. There may be some errors corrected by the student independently in the course of work (answer, etc.)
69% - 50%	satisfactory	have satisfactory general theoretical knowledge, are able to apply, investigate, identify, analyze, systematize, categorize, calculate indicators, classify, develop models, algorithmize, manage, organize, plan research processes, etc. evaluate results at an average level. Mistakes are allowed that the student finds difficult to correct on their own.
49 % or less	unsatisfactorily	do not have a full amount of general theoretical knowledge, do not know how to independently apply, research, identify, analyze, systematize, categorize, calculate indicators, classify, develop models, algorithmize, manage, organize, plan research processes, evaluate results. Skills and abilities for solving professional tasks are not formed
100% - 50%	credited	indicator characteristics correspond to "excellent", " good", "satisfactory"
49 % or less	not credited	indicator characteristics correspond to "unsatisfactory"

7. CONTENT OF THE DISCIPLINE

7.1. Content of lectures

Topic 1. Legal regulation of tourism and the hospitality industry (PC-1)

The Federal Law "On the Basics of tourist activity in the Russian Federation" is the basis of the legal system of the tourism sector. Legal basis for the activities of a travel agent and tour operator. Unified Federal Register of Tour Operators. The concept and types of financial security. Consumer rights in the provision of tourist services: the right to choose the type of tour, rest conditions, accommodation and food options; the right to unilaterally change the route, hotel class, number of excursions: legal consequences, refusal of services.

Topic 2. Fundamentals of the Russian Federation Legislation on Consumer Protection (PC-1)

The emergence of the consumer movement in Russia, the main provisions of the Law of the Russian Federation "On Consumer Rights Protection", the basic concepts of the law. The right to information and compensation for non-pecuniary damage. The basic rights of consumers, the content of information about the product (work, service), the legal consequences of failure to provide reliable information or provide it in a foreign

7.2 Content of practical classes and laboratory works

Topic 2. Fundamentals of the Russian Federation Legislation on Consumer Protection (PC-1)

Questions for discussion:

- The rights of the consumer in case of detection of defects in the rendered service.
- The right of the consumer to refuse to perform the contract for the provision of services, provided that the contractor pays the actual costs incurred by him.

Topic 3. Main forms (tools) and directions of state regulation of tourism and the hospitality industry (PC-3)

Questions for discussion:

- The system of bodies and organizations of state regulation of the tourism industry in Russia.
- Federal executive authority in tourism, its tasks and functions.
- Regional executive authorities in the field of tourism, their tasks and functions.
- Competence of local self-government bodies in the field of tourism.

Topic 4. Features of contracts for the provision of tourist services. Features of hotel service agreements. Special features of passenger and baggage transportation contracts (PC-3)

Questions for discussion:

- Legal regulation of contractual relations for the provision of tourist services.
- Contracts and other documents related to the organization of tourist travel.
- Structure of the agreement, essential terms of the agreement.
- Drawing up, changing the terms and conditions and terminating the cooperation agreement between the tour operator and the travel agent.
- Procedure for drawing up, changing the terms and conditions and terminating the cooperation agreement between the travel agent and the client.

Topic 5. Standardization as a type of activity. National and international standardization systems of the Russian Federation. (PC-4)

Questions for discussion:

- Standardization, its essence, goals, content, and legal basis.
- Normative documents on standardization, their application and the nature of their requirements.
- Russian standardization bodies and services.
- International and regional organizations for standardization.
- Procedure for developing national Russian standards

Topic 6. Certification as a form of conformity assessment (PC-4)

Questions for discussion:

- The essence and content of certification.
- Features of services as a certification object.
- Legal basis for certification of tourist services in Russia.
- Russian certification systems.
- Organization of conformity assessment in the field of tourist services.
- Safety of tourist services in national standards.

Topic 7. International cooperation in tourism and hospitality (UC-5)

Questions for discussion:

- Legal regulation of international tourism.
- The role of the World Tourism Organization in the development of modern tourism.
- Activities of the PCT.
- Turpomosch Association.

7.3. Content of independent work

Topic 2. Fundamentals of the Russian Federation Legislation on Consumer Protection (PC-1)

Preparation for seminars.

Topic 3. Main forms (tools) and directions of state regulation of tourism and the hospitality industry (PC-3)

Preparation for seminars.

Topic 4. Features of contracts for the provision of tourist services. Features of hotel service agreements. Special features of passenger and baggage transportation contracts (PC-3)

Preparation for seminars.

Topic 5. Standardization as a type of activity. National and international standardization systems of the Russian Federation. (PC-4)

Preparation for seminars.

Topic 6. Certification as a form of conformity assessment (PC-4)

Preparation for seminars.

Topic 7. International cooperation in tourism and hospitality (UC-5)

Preparation for seminars.

7.3.1. Sample questions for self-preparation for the test/exam
Appendix 1

7.3.2. Practical tasks in the discipline for self-preparation for the test/exam
Appendix 2

7.3.3. The list of coursework
is not provided

7.4. The electronic portfolio of the student
Materials are not placed

7.5. Methodological recommendations for the implementation of the control work
are not provided

7.6 Methodological recommendations for the implementation of the course work
Not provided

8. FEATURES OF THE ORGANIZATION OF THE EDUCATIONAL PROCESS IN THE DISCIPLINE FOR PERSONS WITH DISABILITIES

At the request of the student

In order to make the program accessible for persons with disabilities, if necessary, the department provides the following conditions:

- a special procedure for mastering the discipline, taking into account the state of their health;
- electronic educational resources on the discipline in forms adapted to the limitations of their health;
- studying the discipline according to an individual curriculum (regardless of the form of study);
- e-learning and distance learning technologies that provide for the possibility of receiving and transmitting information in forms that are accessible to them.
- access (remote access) to modern professional databases and information reference systems, the composition of which is determined by the discipline's work program.

9. LIST OF BASIC AND ADDITIONAL EDUCATIONAL LITERATURE REQUIRED FOR MASTERING THE DISCIPLINE

Сайт библиотеки USUE Library Website

<http://lib.usue.ru/>

Main literature:

2. Stakhova L. V. Osnovy turizma [Fundamentals of tourism]. - Moscow: Yurayt Publ., 2025. - 327-Available at: <https://urait.ru/bcode/567740>

Additional literature:

1. Dekhtyar G. M. Standardization, certification and classification in tourism [Electronic resource]: Practical guide. - Moscow: Yurayt Publ., 2022. - 412- Available at: <https://urait.ru/bcode/495961>

2. Shuvalova I. A. Zashchita prav potrebitelei [Consumer rights protection]: Training manual. - Moscow: INFRA-M Scientific Publishing Center LLC, 2022. - 181- Available at: <https://znanium.com/catalog/product/1860894>

3. Dekhtyar ' G. M. Standardization, certification, classification in the tourist and hotel industry [Electronic resource]: Textbook for universities. - Moscow: Yurayt Publ., 2021. - 412- Available at: <https://urait.ru/bcode/471505>

**10. LIST OF INFORMATION TECHNOLOGIES, INCLUDING THE LIST
ЛИЦЕНЗИОННОГО OF LICENSED SOFTWARE AND INFORMATION REFERENCE SYSTEMS,
ONLINE COURSES USED IN THE IMPLEMENTATION OF THE EDUCATIONAL PROCESS IN
THE DISCIPLINE**

List of licensed software:

Microsoft Windows 10 .Agreement No. 52/223-PO / 2020 of 13.04.2020, Act No . Tr000523459 of 14.10.2020. The license -Без is valid for an unlimited period of time.

Astra Linux Common Edition. Contract No. 0417-U / 2019 dated 08.05.2019, Act No. Sk000343 dated 24.05.2019 and Contract No. 35-U / 2018 dated 13.06.2018, Act No . UT213 dated 17.12.2018. The license - is valid for an unlimited period of time.

Microsoft Office 2016. Agreement No. 52/223-PO / 2020 of 13.04.2020, Act No . Tr000523459 of 14.10.2020 License validity period-No time limit.

MyOffice is standard. Agreement no . SK-281 of 7 June 7 , 2017. Date of conclusion - 07.06.2017. The license - is valid for an unlimited period of time.

Libre Office. The GNU LGPL license. The license - is valid for an unlimited period of time.

List of information reference systems and resources of the Internet information and telecommunications network:

Garant reference and legal system . Agreement No. 58419 of 22 December 22 , 2015. The license is valid for an unlimited period of time limit

Legal reference system time in the Consultant +Reference and Legal System . Contract No. 143/223-U / 2025 dated 02.12.2025 License validity period until 31.12.2026

11. DESCRIPTION OF THE MATERIAL and TECHNICAL BASE NECESSARY FOR THE IMPLEMENTATION OF THE EDUCATIONAL PROCESS IN THE DISCIPLINE

The implementation academic of the discipline is carried out using the material and technical base of USUE, which provides all types of training sessions and research and independent work of students:

Special premises are training rooms for all types of classes, group and individual consultations, ongoing monitoring and interim assessment.

Rooms for independent work of students are equipped with computer equipment with the ability to connect to the Internet and provide access to the electronic information and educational environment of USUE.

All rooms are equipped with specialized furniture and multimedia equipment, special equipment (information and telecommunications, other computer equipment), access to information and search systems, reference and legal systems, electronic library systems, databases of current legislation, and other information resources that serve to present educational information to a large audience.

For conducting lecture -type classes, presentations and other educational and visual aids that provide thematic illustrations.

7.3.1. Sample questions for self-preparation for the exam

1. The concept and features of an entrepreneurial contract.
2. Types of business contracts.
3. Content of the business agreement.
4. Procedure for entering into a business agreement.
5. Form of the business agreement.
6. Termination of the business contract.
7. The concept and terms of a paid service agreement.
8. Content of the paid service agreement.
9. Rights and obligations of the parties under a paid service agreement.
10. The concept and signs of tourism.
11. Types of tourism.
12. Russian and international legislation in the field of tourism.
13. State regulation of activities in the field of tourism.
14. Legal regulation of tourism safety.
15. Agreement on the sale of a tourist product: concept and general characteristics.
16. Terms of the agreement on the sale of a tourist product.
17. Rights and obligations of the parties on the sale of a tourist product.
18. Responsibility for the implementation of the tourist product.
19. The concept and types of tourist organizations.
20. Content of the tour operator's activities.
21. Content of the travel agent's activity.
22. The concept and features of a tourist product.
23. Formation, promotion and implementation of a tourist product.
24. Features of the tourist's legal status.
25. The concept and main types of tourist formalities.
26. The concept and features of hotel services activities.
27. The concept and general characteristics of a hotel services agreement.
28. Features of concluding a contract for the provision of hotel services.
29. Rights and obligations of the parties under the hotel services agreement.
30. Specifics of changing and terminating the hotel services agreement.
31. Liability under the hotel services agreement.
32. General characteristics of the Federal Law "On the basics of tourist activity".
33. Passenger and baggage transportation contract: concept, main elements, content.
34. Special features of the contract of carriage of a passenger by rail.
35. Features of passenger and baggage transportation by road.
36. Features of passenger and baggage transportation by sea.
37. Features of air transportation of passengers and baggage.
38. Rights and obligations of the consumer.
39. Consumer rights when selling goods of improper quality.
40. Consumer rights when selling goods of proper quality.
41. Rights and obligations of the seller (manufacturer) of the goods.
42. Consequences of selling goods (performing works, rendering services) of improper quality.
43. The right of consumers to the safety of goods, works, and services.
44. The concept of licensing and its legal regulation in SCS and tourism.
45. Liability for violation of the license rules.
46. The concept of standardization, its legal basis, purpose and procedure for implementation.
47. State standards in SCS and tourism.
48. Liability for violation of standardization rules and technical specifications.

49. Regulatory framework for certification of tourist and hotel services in the Russian Federation.
50. Certification as a form of conformity assessment. Certification participants. Service certification procedure.

7.3.2. Practical tasks in the discipline for independent preparation for the exam

Closed tasks

Task number Task	content	Compet.
1.	<p>The legal basis of tourism and hotel business is ...</p> <p>a. A set of legal norms regulating business relations in the field of tourism and hotel business.</p> <p>Activities related to legal training and education of employees of enterprises in the field of tourism and hotel business;</p> <p>Legal support of the activities of tourism and hotel service entities; Providing travel agencies, hotels, and other accommodation facilities with legal literature.</p> <p>Control over the compliance of the activities of tourism and hospitality entities with the legislation of the Russian Federation; * Protection of hotel and travel agency clients from possible violations of their legal rights.</p>	PC-1
2.	<p>Which of the following social and legal norms are NOT sources of legal regulation of tourism and hotel business" in the Russian Federation</p> <p>a. Federal regulatory legal acts;</p> <p>b. Regulatory legal acts of the constituent entities of the Russian Federation. Regulatory legal acts of local self-government bodies. Religious rules and regulations;</p> <p>e. International acts.</p>	PC-1
3.	<p>Which of the listed bodies do NOT carry out legal regulation of tourism and hotel business?</p> <p>a. Ministries (culture, Health and Social Security, Labor and Social Development, Transport, general and Professional education, Ministry of Foreign Affairs, Ministry of Internal Affairs, etc.);</p> <p>b. State Committees (youth Affairs, cinematography, support and development of small businesses, standardization of metrology and certification, physical culture, tourism customs, etc.);</p> <p>c. Federal services (security, currency and expert control, environmental monitoring, tax, migration, etc.);</p> <p>d. Federal commissions (real estate and real estate valuation, securities market, etc.);</p> <p>e. Russian agencies (for patents and trademarks, communications and information, etc.);</p> <p>e. Mass media (radio, print, television, etc.)</p>	PC-1
4.	<p>The Federal Law" On the Basics of Tourist Activity in the Russian Federation " defines tourism as ...</p> <p>a. Tour literature and travel agency activities related to travel</p>	PC-1

	<p>organization;</p> <p>b. Temporary departures (trips) of citizens from their permanent place of residence for medical, recreational, educational, physical culture and sports, professional and business, religious and other purposes without engaging in activities related to obtaining income from sources in the country or place of temporary stay;</p> <p>Visiting the country (place) of temporary stay for the purpose of engaging in activities related to obtaining income from sources in the country (place) of temporary stay;</p> <p>Temporary departures (trips) of Russian citizens, foreign citizens and stateless persons from their permanent place of residence to the country (place) of temporary stay for a period of 24 hours to 1 consecutive year;</p> <p>d. Temporary trips to another country (place of stay) for a period of at least three nights.</p> <p>Activities related to the formation, promotion and sale of a tourist product.</p>	
5.	<p>Which of the following provisions does NOT comply with the principles of state regulation of tourism activities?</p> <p>but. Promotion of tourism activities;</p> <p>b. Gradual transition to full state support of tourism; Creation of favorable conditions for the development of tourism activities;</p> <p>Determination of priority directions of tourist activity;</p> <p>d. Forming an idea of the Russian Federation as a country favorable for tourism;</p> <p>Support and protection of Russian tourists, tour operators, travel agents and their associations.</p>	PC-1
6.	<p>Which of the following methods does NOT apply to the methods of state regulation of tourism:</p> <p>a. Identification of priority areas, regulatory and informational support of tourism;</p> <p>b. Implementation of tourist programs, promotion of tourist products on the market and creation of favorable conditions for the development of tourism; Protection of the rights and interests of tourists, promotion of legal support for tourism;</p> <p>d. Development of scientific research, standardization and classification in the field of tourism;</p> <p>e. Establishment of state tariffs and prices for the provision of tourist services; and</p> <p>Provision of state services in the field of tourism and interaction with foreign countries on tourism issues.</p>	PC-3
7.	<p>Which of the following rights does NOT apply to the rights of a tourist:</p> <p>but. Right to travel information;</p> <p>b. The right to freedom of movement and access to tourist services;</p> <p>The right to the unhindered and complete satisfaction of their needs;</p> <p>d. The right to personal safety, security of property and medical assistance;</p> <p>d. The right to compensation for losses and non-pecuniary damage; and</p>	PC-3

	The right to receive assistance from the authorities of the place of temporary travel and access to means of communication.	
8.	<p>Which of the listed duties does NOT apply to the duties of a tourist:</p> <ul style="list-style-type: none"> a. Comply with the legislation of the country (place) of temporary stay; b. Respect the social structure, customs, traditions and religious beliefs in the country (place) of residence; Take an active part in the political life of the host country (place); d. Preserve the natural environment, take care of natural, historical and cultural monuments; e. Comply with the rules of entry, stay and exit from the country (place) of temporary stay; e. Observe the rules of personal safety; 	PC-3
9.	<p>Hotel is...</p> <ul style="list-style-type: none"> a. A property complex (a building, part of a building, equipment, or other property) intended for the provision of services; b. Place of temporary residence. <p>A room intended for tourists ' rest (sleep)</p> <p>. A property complex intended for temporary residence.</p> <p>A means of accommodating travelers.</p> <p>A building or complex of buildings intended for the reception of guests.</p>	PC-3
10.	<p>Certification is...</p> <ul style="list-style-type: none"> a. A set of rules for performing certification work; b. A set of rules for the functioning of the certification system as a whole. <p>Official recognition by the accreditation body of competence in quality conformity assessment;</p> <ul style="list-style-type: none"> d. The form of confirmation of compliance of certain objects with the requirements of technical regulations, standards or contract terms, carried out by the national certification body; d. The form of certification of certain objects with the requirements of technical regulations, standards or contract terms. Direct or indirect compliance with the object's requirements <p>. Documentary evidence of product compliance with the requirements of technical regulations, standards, or contract terms.</p>	PC-3
11.	<p>The standardization body in the Russian Federation is:</p> <ul style="list-style-type: none"> but. Federal Service for Technical Regulation and Metrology; b. Federal Service for Certification. Federal Control Service; Federal Service of Supervision; d. State Statistics Committee; e. Ministry of Science and Technology 	PC-4
12.	<p>In accordance with the International Hotel Convention (1979), the voucher is:</p> <ul style="list-style-type: none"> a. A contract under which the hotel owner undertakes to provide services to the client of a travel agent; b. Price list for services provided by the hotel; <p>A document issued by a travel agent, according to which</p>	PC-4

	<p>the travel agent assumes the obligation to pay the hotel owner for services (in accordance with the types and price specified in it) provided to the travel agent's client;</p> <p>d. A contract for the sale of services to a group of clients.</p>	
13.	<p>The following circumstance does NOT apply to significant changes in the circumstances of entering into a tourist hotel service agreement:</p> <p>but. Significant deterioration of travel conditions and changes in the terms of travel;</p> <p>b. Changing the scope of activity or re-profiling the activities of a tourist enterprise; Shortfall in the minimum number of group members specified in the agreement;</p> <p>d. Unforeseen increase in transport tariffs;</p> <p>e. Introduction of new or increase in existing rates of taxes, fees and duties;</p> <p>A sharp change in the exchange rate of national currencies.</p>	PC-4
14.	<p>In accordance with the Tourist Code (1985), the general rights and obligations of foreigners staying in the country of visit for cultural or tourist purposes do NOT include the following:</p> <p>a. Obtaining objective information about the conditions of stay in a foreign country;</p> <p>b. Compliance with the rules of personal safety and property security;</p> <p>c The obligation not to succumb to the manifestation of friendly relations of the local population, to give a sharp rebuff to their friendliness;</p> <p>d. Study of the rules of access to cultural values and historical monuments.</p> <p>Familiarization with the rules of consumer services and compliance with personal and public hygiene;</p> <p>The duty to respect the established political, cultural, social, moral and religious order in the host country.</p>	PC-4
15.	<p>According to the Hague Declaration on Tourism (1989), the principles of interstate cooperation in the field of tourism and related socio-cultural sphere do NOT include:</p> <p>a. Simplification of border formalities;</p> <p>b. Simplification of thematic and currency formalities;</p> <p>c. Ensuring the safety of tourists; Strengthening visa formalities.</p> <p>Creating a reliable reception infrastructure for foreign citizens; and Integrated tourism planning based on the concept of "supported development".</p>	PC-4
16.	<p>Tourist formalities are:</p> <p>a. Rules, conditions and actions necessary from the point of view of legality and established order in the state, which must be observed in the organization, registration and production of international cultural exchange and tourism;</p> <p>b. Rules for crossing the state border.</p> <p>Obstacles in customs proceedings;</p> <p>d. Conditions of currency and money turnover;</p>	UC-5

	<p>d. The manner of official behavior in society. Rules that a foreigner must follow in a foreign country from the point of view of local authorities, traditions and customs of the local population.</p>	
17.	<p>When was the current version of the Federal Law "On the Fundamentals of tourist activity of the Russian Federation" adopted:</p> <ul style="list-style-type: none"> a. 1996 b. 2003 c. 2007 g. 2011 	UC-5
18.	<p>Which of the following provisions does NOT correspond to the principles of state regulation of tourist activity?</p> <ul style="list-style-type: none"> but. promotion of tourism activities; b. gradual transition to full state support of tourism; creating favorable conditions for the development of tourism activities; d. determining the priority directions of tourism activities; d. creating favorable conditions for the development of tourism activities. forming an idea of the Russian Federation as a country favorable for tourism; support and protection of Russian tourists, tour operators, travel agents and their associations. 	UC-5
19.	<p>What is the legislation of the Russian Federation on tourist activities:</p> <ul style="list-style-type: none"> a. The Federal Law "On the basics of tourist activity in the Russian Federation", adopted in accordance with it by federal laws and other regulatory legal acts of the Russian Federation, as well as laws and other regulatory legal acts of the constituent entities of the Russian Federation; b. The Constitution of the Russian Federation, federal laws and bylaws that determine the development of tourism activities and related services in the Russian Federation. federal laws of the Russian Federation and laws of constituent entities of the Russian Federation aimed at developing international, outbound, inbound and domestic tourism in the Russian Federation; d. federal legislative and bylaws, legislative and bylaws of constituent entities of the Russian Federation and local self-government bodies on tourism issues; d. international agreements on tourism and domestic regulatory legal acts on the basics of tourist activity in the country and abroad. bilateral interstate agreements on cultural and tourist exchange and mutual legal assistance in the field of tourism and hospitality. 	UC-5
20.	<p>Temporary departure (travel) of citizens of the Russian Federation, foreign citizens and stateless persons from a permanent place of residence for health, educational, professional, business, sports, religious and other purposes without engaging in paid activities in the country (place) of temporary residence is called:</p> <ul style="list-style-type: none"> a. tourism activities; b. traveling. c. tourism, 	UC-5

	d. etc. leave of absence; e. rest.	
--	---------------------------------------	--

Open tasks

Task Number	Task content	Compet.
1.	The concept and features of an entrepreneurial contract.	PC-1
2.	Types of business contracts.	PC-1
3.	Content of the business agreement.	PC-1
4.	Procedure for entering into a business agreement.	PC-1
5.	Business contract form.	PC-1
6.	Termination of the business contract.	PC-3
7.	Concept and terms of a paid service agreement.	PC-3
8.	Content of the paid service agreement.	PC-3
9.	Rights and obligations of the parties under a paid service agreement.	PC-3
10.	The concept and signs of tourism.	PC-3
11.	Types of tourism.	PC-4
12.	Russian and international legislation in the field of tourism.	PC-4
13.	State regulation of activities in the field of tourism.	PC-4
14.	Legal regulation of tourism safety.	PC-4
15.	Agreement on the sale of a tourist product: concept and general characteristics.	PC-4
16.	Responsibility for the implementation of a tourist product.	UC-5
17.	The concept and types of tourist organizations.	UC-5
18.	Content of the tour operator's activities.	UC-5
19.	Content of the travel agent's activities.	UC-5
20.	The concept and characteristics of a tourist product.	UC-5